

ASA Shops rely on ALLDATA for TSBs and more!

Technical Service Bulletins (TSBs) often provide quick answers to puzzling diagnostic problems. [ALLDATA Repair](#) (Online Version) includes TSBs updated daily in the convenient "New TSBs" section. Thousands of auto repair and collision professionals find the answers to known issues by checking TSBs in [ALLDATA](#) before they pick up a wrench.

KING CADILLAC-GMC in Putnam, Connecticut, values [ALLDATA Repair](#) for up-to-date TSBs. "We especially rely on the TSBs," says Service Manager David Guillot. Although the dealership can access service & repair information directly from General Motors, management has chosen to use [ALLDATA](#). King moves a lot of new GM cars, but of course, they also service and sell trade-ins, which are often other brands.

Reset Procedures and much more

Guillot says, "[ALLDATA](#) is especially valuable for resetting maintenance lights on foreign makes." King also sells GM-owned Saab vehicles. However, GM does not provide Saab repair information. "We need [ALLDATA](#) to service and repair them," says Guillot. "It's easy to use and locating information is fast."

Parts and Labor

"We use [ALLDATA](#) every day to diagnose problems and for parts and labor information," Guillot adds. To make sure their service department remains competitive, they compare GM's rates with those in the [ALLDATA](#) system.

At King Cadillac-GMC, [ALLDATA](#) proves its worth everyday – even in large dealerships with manufacturer support.



MUTTER MOTORS in Cumberland, Rhode Island saw the value of [ALLDATA](#) when it first became available in the marketplace. "We were one of [ALLDATA's](#) original customers," says Jeff Mutter of Mutter Motors.

TSBs and Wiring Diagrams

Over the years, up-to-date [ALLDATA](#) TSBs have proven particularly valuable. "TSBs save us a lot of time and money," Mutter says. "It's one of the tools we can't do without."

[ALLDATA](#) has proven its value time and again for Mutter Motors. "I don't know how we would get along without it," says Mutter. "[ALLDATA](#) is fast for finding information. The wiring diagrams are great. We use it for estimating too."



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