



**“First Observer™”** is a national safety and security program that uses the skills, experiences and "savvy" of America's transportation professionals to help protect the critical transportation function that moves goods, services and people across America.

The program's mission is to administer an anti-terrorism and security awareness program for highway professionals in support of the National Preparedness Guidelines. A key component of the program is to recruit volunteers from the Trucking, Motor Coach, Parking Infrastructure, School Bus, and other industries to act as our “First Observer” in reporting suspicious activities of either a criminal or potential terroristic nature to authorities.

The program engages the Highway Community in maintaining America's homeland security by providing trucking, motor coach, school transportation and highway infrastructure personnel with top notch security awareness training, and empowering them to identify and report potential security threats. The training can be accessed at [www.tsa.gov/firstobserver](http://www.tsa.gov/firstobserver).

As a First Observer™, you can report suspicious persons, vehicles, packages, and objects to the TSA Operations Center 24/7.

- Call 1-866-615-5150

OR

- Email details to [FirstObserver@dhs.gov](mailto:FirstObserver@dhs.gov)

If possible, include the following information in your report:

- Your name and telephone number (optional)
- Vehicle ID (Make, Model, Color, Plate, Number)
  - Person ID/Description
  - Activity Observed
    - Location
    - Time of Day

In case of an emergency or a life-threatening event, dial 911 immediately. Do not attempt to intervene.