



2012 Legislative Day

Sponsored by The American Association of Healthcare Administrative Management (AAHAM), this event brings you face-to-face with the decision-makers in Washington who will determine the outcome of our industry's top legislative priorities.

Legislative Day 2012 is right around the corner, April 11-12. We are all very excited to present you with a jam-packed agenda for this year's trip to "The Hill." This year we are making appointments for you with both your senators and representatives. Those of you who have attended this event in the past can attest to the excitement of being part of a grassroots advocacy event such as this. With all of the issues and obstacles facing us in healthcare today, it is imperative that you take this opportunity to let your voice be heard in Washington. AAHAM is giving you the opportunity to personally make this happen. Don't let this once a year opportunity pass you by!

Due to the nature of this event and to allow sufficient time to set up legislative appointments, attendance is limited, and will be available on a first come, first served basis, so be sure to send in your registration form and payment today. **The registration deadline is March 9, 2012.**

This year, Legislative Day will be held at the [Hyatt Regency on Capitol Hill](#). The deadline to reserve your room at our special discounted AAHAM rate of \$199 is March 9.

If you have any questions, please do not hesitate to contact the AAHAM National Office. You may download a registration form or register online at www.aaham.org. Or click [here](#) to download the registration brochure.

Our 2012 Legislative Day focuses on the Telephone Consumer Protection Act (TCPA). In order to preserve the integrity of the U.S. credit system and to foster responsible and prompt communications between healthcare providers that extend credit and the consumer, it is imperative that Congress take immediate action to modernize the TCPA for the 21st Century.

In short, we feel the TCPA **should** recognize a consumer's right to consent to receive phone calls that are made to their wireless phones, including use of an auto dialer or prerecorded message, by those with whom the consumer has an established relationship, if that number is provided by the consumer.

Based on CDC survey results:

- Percentage of cell phone-only households is over 30% (increased from 7.3% in 2005)
- On the opposite side, landline-only homes have declined to only 11.2% in the 1st half of 2011
- One of every six American reports receiving all or almost all of their calls on cell phones even though they have a landline at home

We feel healthcare providers and their agents need to be able to contact consumers on any phone number they provided and by any methods such as auto-dialers and pre-recorded messages. Prohibiting contact via wireless results in greater uncollectible balances and higher uncollectible balances increase the cost of healthcare. [Click here to download the position paper.](#)