

# Robin Manson Retires After 23 Years at MEMA

To the Membership and all those who have worked with Robin Manson over the past 23 years, it is with immense gratitude that we announce Robin's retirement from the Association effective July 15."

Robin first came to work for MEMA in 1997. She did not apply for this position, she was recruited for it. Those of you who have worked with Robin may understand why. This position is extremely specialized and takes a multitude of skills, all of which Robin possesses.

Prior to her career at MEMA, Robin worked as an underwriter for a third party administrator that handled workers comp. Her knowledge in the field was invaluable then and it still is to this day. Those who worked with her also know how keen an eye for detail she has and how she is prepared for every scenario, every question, and every meeting. It is not an exaggeration to say that Robin makes even the most difficult tasks look easy. She is smart, organized, dedicated, caring, and, without a doubt, she has been a **great asset** to this organization.

It was Robin's hard work that grew the Health and Workers Comp Programs, which were quite small when she joined the Association. Many of you in the trust today are here because Robin recruited you. She created a working database, an organized workflow and developed procedures of operation where there weren't any. She is a big part of this Association and has quietly and kindly helped many of our members through difficult times under many conditions.

In 2017, she worked closely with Jamie Py and the Allumbaugh Agency to establish the Self-Insured Health Trust that is such a great benefit for our membership. Although, we wish her much happiness in her well-deserved retirement, we are most sad to see her go and this is a big loss for MEMA. Please join us in congratulating her on her retirement.

[Click here to send her a message of goodbye.](#)

"In the 45 years since I got out of school, I have had the privilege of working with an amazing collection of truly outstanding people—none more competent, committed, caring, prepared, principled, and pleasant than Robin Manson. Let's take a closer look at those qualities.

**Competent.** Robin knew everything! She understood her responsibilities inside out, never missed a meeting or call, kept everyone organized, always had the answers, understood situations and personalities, anticipated problems, and had effective solutions. She was responsible, reliable, and ready to help. I always relied on her knowledge and judgment.

**Committed.** Robin was a MEMA/MODA supporter through and through. She never wavered in her focus on what was best for the Association, Trust, and membership. She wanted the best for all of them and was incredibly dedicated to doing everything she could to promote the groups and support the members.

"**In the brief time that I have worked with Robin, I have learned that she is not only extremely knowledgeable about her profession, she is compassionate and has a great sense of humor as well, which is always important when dealing with people's delicate health/life insurance issues. Her decades of hard work and dedication have helped to make MEMA's Health Insurance Trust the successful program it has become and provided innumerable benefits to our Member's and their employee's. I will miss her and so**

Caring. MEMA, MODA, and every person and member mattered to Robin. She cared about people, she cared about the organizations, she cared about doing things right, and she cared about providing everyone with high quality service. She cared about me when I had health issues and that meant a very great deal indeed.

Prepared. Every call, every meeting, every conversation went smoothly and efficiently because Robin made sure all of the information and materials were available in advance, every i was dotted and every t was crossed. Not once was she unprepared nor did she allow the rest of us to address an issue without all of the relevant information in hand. I owe her a personal thank you because she always managed to make me look good—not always easy to do.

Principled. Robin had an innate sense of justice and fair play and often used it to guide her dealings with members, vendors, regulators, and others. She knew when people might be looking to bend the rules, take advantage, or help themselves at the expense of others. She knew exactly when to call foul and how to keep everything on track within the rules and for everyone's long term benefit. She was consistent, didn't play favorites, treated everyone fairly, and did a great deal to keep the group together.

Pleasant. And she was a joy to know! It would not be amiss to write the word "pleasant" dozens of times and leave it at that. I can't think of a phone call, meeting, or conversation where she wasn't a true joy. Her voice was always a pleasure, never harsh or unkind, and even when she might be displeased, it was with an air of disappointment rather than unhappiness. She was a bright spot in any day and I for one will miss her very, very much."

~Joe Edwards

will anyone who has had the luxury of working with her."

~Sarah Nadeau

"Robin has been an amazing coworker. She is thoughtful, intelligent, and has a great sense of humor. I could always count on her to make me laugh. She is extremely organized, consistent, and a great proof reader! More than that, she has become a good friend and I am really going to miss her."

~Jennifer Grace

"Robin doesn't just know her stuff, she cares about doing her job well and serving the MEMA family. She has been a real pleasure to work with and we will miss working with her!"

~Joel Allumbaugh

"Robin solidified my desire to work for MEMA. After my interview with Jamie and Aimee Senator, I was led into the small conference room where I sat with the rest of the staff for a "staff interview". They went around the table saying their name and what they did for MEMA. Robin made some crack about someone's age, everyone laughed, and in that instant I felt the personality of this place and it's people. I wanted the job, I wanted to work here. Through the years, Robin has been one of the only constants here. And to her credit, she is just that. Consistently dependable, loyal, honest and kind...everyday, every interaction. She has become a great friend, but her character as a MEMA staffer makes her truly remarkable, and irreplaceable. As anyone can attest who's worked with her, taking

"Robin,

While your lovely presence will be missed at MEMA, the great work you did here ensures that you will not be forgotten anytime soon. What you achieved made quite an impact, and that's not so easy to do these days. Thank you for being a tireless professional, a helpful coworker, and a good friend. Now go and relax!"

~Will Beck

"Robin,

The time spend work with you has been very pleasing ,pleasant and always very

care of the members was a priority. She took pride in doing this and it's why our trusts are strong, and is no small part of why MEMA is such a strong association. MEMA will miss her, I will miss her. Happy retirement my friend. You deserve the very best."

~Hannah Estes

informational. You make our sessions operate in timely fashion you will be greatly missed

Congratulations "

~Greg Chapman